

# NCR Advanced Checkout Solution

## Mobile Retail Manager

Are you looking for a way to make your managers more efficient and productive?

YES

### Make your managers more efficient and free them from the back office

With the NCR Advanced Checkout Solution (ACS) Mobile Retail Manager, store managers can spend more time focusing on customers and less time in the back office. Using low-cost, wireless handheld devices, store managers can obtain reports and perform system maintenance tasks and cashier overrides from anywhere in the store!

- **Spend more time focusing on customers**

NCR Mobile Retail Manager frees managers from the back office by allowing them access to point-of-sale (POS) administrative and reporting functions anywhere in the store. The solution saves time, enhances customer satisfaction and improves overall operational efficiency.

- **Minimize customer checkout delays**

Improve the customer's shopping experience with a messaging and remote authorization system that alerts store managers and allows them to remotely approve cashier overrides. The store manager can authorize from anywhere in the store, reducing customer delay at checkout and saving time for the manager.

- **Immediately address product issues**

Improve efficiency by giving your store managers the ability to change item prices, put slow movers on sale, or correct an item's description from anywhere in the store.

- **Add or change advertising text to increase sales**

Reach more customers quickly by adding or changing the advertising text on the customer receipt without making a trip to the back office. Your store managers can make customer communications more personal with a customized message to showcase an employee, or highlight an event or holiday.



For more information, visit [www.ncr.com](http://www.ncr.com),  
or email [retail@ncr.com](mailto:retail@ncr.com).

- **Monitor sales and make decisions in real time**

Improve store manager decision-making by providing in the palm of their hand a quick snapshot of daily sales any time of day. Quick access to information means quick response to price or process changes.

- **Manage cash drawers and plan pickups**

Store managers can remotely monitor cash drawer totals by checkout lane and plan pick-ups when it's most convenient for them. NCR Mobile Retail Manager also alerts them when checkout lanes are close to the cash drawer limit.

- **Control cashier shrink**

Store managers and security personnel can now monitor cashiers in line-of-sight without being noticed. Until now, monitoring could only be done from the store office, a POS terminal, or by using expensive cameras. NCR Mobile Retail Manager is the most cost-effective and inconspicuous method for reducing cashier shrink.

- **Address store system issues as soon as they occur**

The store manager is alerted to system issues as soon as they occur, reducing risk and increasing efficiency. Managers can take immediate action, reducing impact on store operations.

#### TECHNICAL SPECIFICATIONS

##### HARDWARE

- Audiovox® Maestro
- Casio® E-200
- Dell® Axim X30, X50v, X51v
- Hand Held Products® (HHP) Dolphin 7400RF, 9550
- Hewlett Packard (HP) iPAQ® hx2795, Jornada
- NEC® MobilePro P300
- Symbol 2700, 2800, 8100, SPS3000, 8800, MC50, MC9000G
- Toshiba® e310, e570

##### OPERATING SYSTEMS

- PocketPC® handheld devices: Windows® Mobile 5.0, Windows Mobile 2003 2nd Edition, Windows Mobile 2003 (or PocketPC 2003), PocketPC 2002, PocketPC 2000
- hpcPro handheld devices: Windows CE 3.0, Windows CE 2.1.1

##### OTHER REQUIREMENTS

- While Mobile Retail Manager does not require any specific wireless network, some sort of wireless access must be established. Usually this is through built-in WiFi support, or through an add-on networking card, such as the Symbol Wireless Networker Compact Flash card, or the Xircom® Wireless LAN card. To use these, a WiFi-compatible Wireless Access Point, such as the Netgear® ME102 802.11b wireless access point, must also be installed.

#### Key Features

- Mobile access to back-office functions and reports
- Cashier monitoring
- System alerts
- Remote authorization

## Why NCR?

With over 125 years of retail experience, NCR is a leading global provider of assisted- and self-service solutions. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.



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NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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Patents Pending

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